

## **ATHKL TERMS AND CONDITIONS**

### **TEXT TO WIN**

1. By entering a mobile phone competition or subscribing to a mobile SMS/ TEXT Service such as a text to win customer agree to be bound by the terms and conditions of this Agreement.
2. By accessing the service customer agree to pay the Service Charges applicable to the particular Service.
4. Participants acknowledge that compliance with these Terms and Conditions including all eligibility requirements is a necessary pre-condition to the prizes being awarded to them. For removal of all doubt, participants who have not complied with these Terms and Conditions are subject to disqualification.
5. Selected entrants may be required to provide ATHKL with proof that he/she is the authorized account holder/owner of the mobile number associated with the selected winning entry before the prizes is given to him/her.
6. ATHKL reserves the right in its sole discretion to cancel, modify or suspend this competition at any time, if fraud, technical failures, including any network server or hardware failure, viruses, bugs, errors in programming, or any other errors or other causes beyond the control of ATHKL corrupt the administration, security, integrity or proper play of the game.
7. All entrants agree to take part in any promotional, marketing or publicity activities or events reasonably requested by ATHKL and consent to the use and disclosure by ATHKL in any form of media of their names, likenesses and/or general areas of residence without compensation or further reference

8. No refunds will be offered for any text that is not received by us or are not received/ sent correctly in accordance with the Service requirements. Should you believe a refund is warranted or should you have any issues or complaints regarding the Services please contact our Customer Care service.

9. ATHKL Customer support is available on a 16 hour basis by calling 100

10. By using the service, customer warrants that all information submitted by them is true, current and complete.

11. Promotions are not open to Employees of the Company

12. For specific Services relating to text Promotions, please see specific competition advertising Terms and Conditions for:

- a) Commencement and closing date for the Promotion;
- b) Prize description
- c) How and when prize-winners will be informed; the manner in which the prizes will be awarded;
- d) When the prizes will be awarded;
- e) How prize-winner information may be obtained;
- f) The identity of the party running the competition and responsible for the prizes.

13. Below conditions are relevant for **ALL** SMS/ TEXT competitions unless otherwise stated differently in any form of advertising

- i. Draw for all competitions, games and prizes will be at ATHKL Head Quarters in Bairiki Tarawa.

- ii. Draw for all competitions, and prizes will be at 11am on the two working after the ending of the promotion end date;
- iii. Customers to refer to the website for full terms and conditions at all times.
- iv. Winners are called personally and are disclosed by way of social media or press releases or media or text messages. All mediums may not be used for all promotions

14. Competitions and Promotions may only be extended due to a disruption caused by unforeseeable events such as power outages and technical problems encountered. Events and extensions may only be extended to the extent of the unforeseen event and any disruption or extension must be made known to the public.

15. Winners will be disclosed and prizes collected by a maximum of 28 days from the closing date unless a lesser period is defined in promotional material.

16. The competition is open to all ATHKL customers, including postpaid and prepaid customers

## **ATHKL FIRST TO WIN TEXT COMPETITION**

1. The ATHKL “**FIRST TO WIN**” **text competition** is an opportunity for all its customers to win great prizes by participating in the competition.
2. By entering your text to win completion, you are agreeing to follow the ATHKL terms and conditions.
3. *Eligibility:* The competition is open to all ATHKL customers, including postpaid and prepaid customers.
4. *Period of Competition:* The competition begins at 12 PM on Monday August 23, 2016 to 11:59 pm on Friday, September 30, 2016.
5. *Entry Fee:* The entry fee for this competition is 0.69 cents.
6. *How to Enter the Competition:* Customers text to a shortcode and get an automated response from the system confirming customer’s entry for the draw. Reply messages will be in the following format: **Thank you.Ur entry has gone into da major draw 2win a Samsung Galaxy S7 worth XX, and total free Airmewrth XX. Keep txtng to increase your chance**
7. *Prize:* There will be only one major prize which is **1 Samsung Galaxy S7** and a total of \$500 free airtime to be won
8. Details of prize winner’s name and place will be available days after the close of this promotion. Winner handover details will be published via website and social media. Winner will be called directly by ATHKL reps Free airtime will be seeded in the promo and the winners will automatically get the pins which can be used to recharge
9. Promotion draw will be done in the presence of a police officer using the automated draw portal

10. Prizes cannot be exchanged for cash
11. Athkl employees and their immediate families cannot participate in the promotions run by ATHKL
12. ATHKL's decision is final and no correspondence will be entered into.
13. ATHKL reserves the right to amend, alter or terminate the promotion at any time due to circumstances beyond its control.